



Activated's Promise to YOU!

WE ARE DEDICATED TO; PROVIDING THE MOST UP-TO-DATE TECHNOLOGY IN AUTOMATIC DOORS, HAVING THE BEST TEAM FOR SERVICE AND INSTALLATIONS, AND EXCELLENCE IN OUR CUSTOMER SERVICE.

Upcoming Events

• OLYMPICS

Activated Doors will be open for the Olympics. We will be able to service our downtown customers, please call us for more details and ask for your patience with security clearances and delays.

• NEW STAFF

We would like to introduce the newest member of our team. Chris Obradovich is our new Junior Technician. We welcome him to our company and look forward to an exciting new year.

• DEMONSTRATIONS

We will be happy to set up a demonstration of our 6100 record series automatic surface mount swing door model at your earliest convenience. You will be able to see and hear the difference.

Anyone interested in a demonstration on our record-usa line of products please contact Pat at 604-942-4557 or pat@activateddoors.com.

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Activated

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ISSUE

03

JAN-MAR
2010

MONTHLY
NEWSLETTER FOR
OUR CUSTOMERS

Activated Times

OUR TEAM

OFFICE

Office Assistant

Tenille Wood

AP/AR Administrator

Pat Slaney

Operations Manager

TECHNICIANS

Chris Obradovich

Junior Technician

Jeremy Sexsmith

Install Technician

Mike Nestor

Service Technician

David Hine

Head Service Technician

OWNER

Rob Slaney

Electrical Engineer

This Issue

PM Program
AAADM COURSE
WEBSITE
EXPANSION
UPCOMING PROJECTS

ACTIVATED DOOR CO.

Preventative Maintenance

We have our Preventative Maintenance program in place as part of our commitment to you, our customer. In order to ensure maximum life and eliminate operational failure for your automatic doors, *preventative maintenance* is the key.

The Preventative Maintenance program includes an annual inspection by one of our qualified Technicians.

The inspection includes; a complete inspection, adjustment, cleaning and lubrication of door operating and control equipment and provide care as recommended by the manufacturer and deemed necessary for optimum operation for the sum of \$160.00 per door, per inspection.

This program is ideal for the winter/spring seasons. It will help keep heating bills to a minimum and ensure that your customers and staff will be kept comfortable.

AAADM COURSE

Activated Automatic Doors is excited to bring the AAADM (American Association of Automatic Door Manufacturer's) Training course to BC.

We will be holding the training seminar *April 6-9 2010* at our location in Port Coquitlam.

Please contact Pat via phone or email at pat@activateddoors.com for more information regarding the AAADMS Training course.

We will be sending applications to all interested parties in February 2010.

Projects

- RIVER ROCK CASINO
- REVOLVER DOOR -
PCL
- LIONS GATE HOSPITAL
- ROYAL COLUMBIAN
HOSPITAL
- BC LIQUOR STORE
- SHUSWAP HOSPITAL
- ENCORP-PACIFIC
- REAL CANADIAN
SUPERSTORE
- TD BANK
- LOBLAW'S

PICTURE OF STAFF 2010



Expansion

Activated Automatic Door Systems Ltd. is expanding into BC's interior this year. We are expanding into Prince George, Kelowna and Kamloops. This has been a long standing dream and is being realized thanks to our amazing Team, Customers and Contractors all across BC. We will keep you updated on our progress in the coming months.

Thank you from all of us at Activated Doors.

Activated Automatic Door Systems Ltd.

Let us open the doors for YOUR customers!

#14 - 2330 Tyner St. Port Coquitlam BC V3C 2Z1
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WEBPAGE

We have launched our brand new website. www.activateddoors.com is now live and available for viewing. We have many exciting features we've implemented in this new design. We have a Products page where examples and pictures of our installations are available for our customers to view, along with information on the various features we offer with each door.

INFO FORMS

We now have EMAIL information Forms Online. Under the Info Forms tab on the Main Menu you can find a "Request Service Technician", "Request a Quote" and an "Invoice" Form. Each of these goes directly to the office for faster more efficient dispatch and processing.

FAQ

The other great feature we're excited about is our Frequently Asked Questions. You can find out about our most popular doors, about our warranty program, info about emergency calls and time frames on service calls, the training and qualifications of our staff and many more.

RECORD Who we are

www.record-usa.com

With 50 years experience worldwide, Record has a wide range of high-tech products to meet the requirements of modern building automation. Its unique and exclusive features promise "less hassle and better performance from competitive products."

This Record technology in swing door operators and slide door systems is quieter than other automated systems. One new feature, the S.M.A.R.T. (Self Monitored Accurate Reporting Technology) panel tells you at a glance, what is happening with your door, ie "Obstruction." Its read-screen notifies the user which part needs replacement due to failure or abuse.

In addition to these newest design features, Record now offers a one year warranty on parts as standard on their automatic swing door operators and slide door systems.

Q & A: Why should I visit your site?

Q: Why should I visit www.activateddoors.com?

A: The Information Forms are the number one asset for any customer needing a service call or installation. The site is easy to look around and find what you are looking for. When in doubt always go

directly to the "contact us" tab and send us an email with your question. Remember the *BEST* maintenance is preventative maintenance. By reporting an issue immediately you can prolong the life and value of your doors.